

The Usual Suspects

Despite popular belief, cybercriminals are not always outfitted in an ominous hoodie and waiting to follow you into your building. If that were the case, issues like tailgating would be pretty easy to identify and prevent. While disguises and covers vary based on the potential target, some of the most common are:

! Always be skeptical, especially if something just seems off. If you don't know them, ask yourself what the individual might be trying to gain through an interaction. Politely pose specific questions – like "what's your name?" or "who are you here to see?" – or refer them to the proper security contact.

Security Guard

An individual in security clothing asking for information, scanning the perimeter or asking for physical access.

The Handyman

Individual or groups in uniforms with maintenance equipment (toolboxes, ladders, etc.)

The Networker

The friendly stranger at networking events or happy hours that seem overly interested in your job and company.

The Hugger

Individuals who look for any reason to get close to you with a hug or warm embrace; they may be using wireless badge cloners to steal your access credentials.

The Phubber

Someone standing close to a door way or entry point pretending to be on the phone; chances are they are waiting to tailgate.

Lobby Lurker

Someone in the lobby, under the guise of an interview or meeting, could be doing reconnaissance or attempting a breach (USB drive, network access, etc.)

Delivery Man

A simple uniform with a box, clipboard or other items (flowers, dollies, etc.)

Office Hero

An appropriately dressed person with an armful of donuts and coffee.

